

# AIR CARGO QUALITY MANAGEMENT AND CONTINUOUS PROCES IMPROVEMENTS

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VIRTUAL CLASS IN ENGLISH

## Description

**Learn the concepts and operational frameworks of quality management in air freight logistics and become an expert for quality management and continuous improvement processes!**

This virtual course provides solid basic knowledge on quality standards and policies with regard to safety and efficiency issues, taking into account the current legal situation and regulations. Learn about the practical applications of quality management for air cargo logistics companies and analyse the potential for improvement for your company. During the course and the practical exercises, you will gain a comprehensive and valuable insight into the practical processes surrounding quality control in the shipment of air freight consignments. This leads to an increase in quality, efficiency, risk and cost minimization in your company.

 **07-09Mar22 | 17-19Oct22** AT 06:00 CET

 **1490,-** EURO PER PERSON EXCL 20% VAT

 **3 DAYS á 2 x 150 MIN**

 **MIN PARTICIPANTS**

 **COURSE MATERIAL**

 **HANDOUT**

 **CERTIFICATE**

## Target group

- Air freight forwarders and quality managers
- Employees of logistics departments in the shipping and loading industry
- Employees and newcomers in the air freight industry
- Individuals with an interest in air freight

## Learning objectives

- Gain an overview of why quality management is essential for air cargo logistics companies
- Understand the role of vision and mission and the value of direct communication
- Learn about the latest quality standards and regulations
- Analyse the role of key quality management stakeholders and processes in relation to suppliers, employees and customers
- Highlight third-party strengths, weaknesses, opportunities and threats in internal and external audits
- Learn about the latest trends in safety and quality management and how to implement an internal quality management approach

## Modules

